

REPAIR RETURN FORM

Please use this form to indicate the reason for returning your item(s) for repair. This will help us to process your return as quickly as possible.

CUSTOMER/RETURN DETAILS				
Date:		Reason for return		
RMA number:		Warranty claim:	YES	NO
Company name:		Repair:	YES	NO
Contact name:		Testing:	YES	NO
Contact phone:		SOR return:	YES	NO
Contact email:				

ITEM DETAILS				
<u>Item code(s)</u>		<u>Serial number(s)</u>		<u>Qty</u>
Approx. run time (hrs.):		Customer comments		
Accidentally damaged:	YES NO			
Intermittent fault:	YES NO			
Type of drive used:				
Other – please state:				

FAULT DIAGNOSIS (PLEASE TICK AS NECESSARY)		
Air leak		Customer comments:
Collet problem		
Electrical problem		
Excessive collet runout		
Excessive noise		
Overcurrent trip		
Overheating		
Poor collet grip/release		
Poor water flow		
Seized		
Speed probe problem		
Stator burnt out		
Water leak		
Other – please state		